



University  
of Glasgow

# Transforming Research Management

## User Group

09 Dec 2013



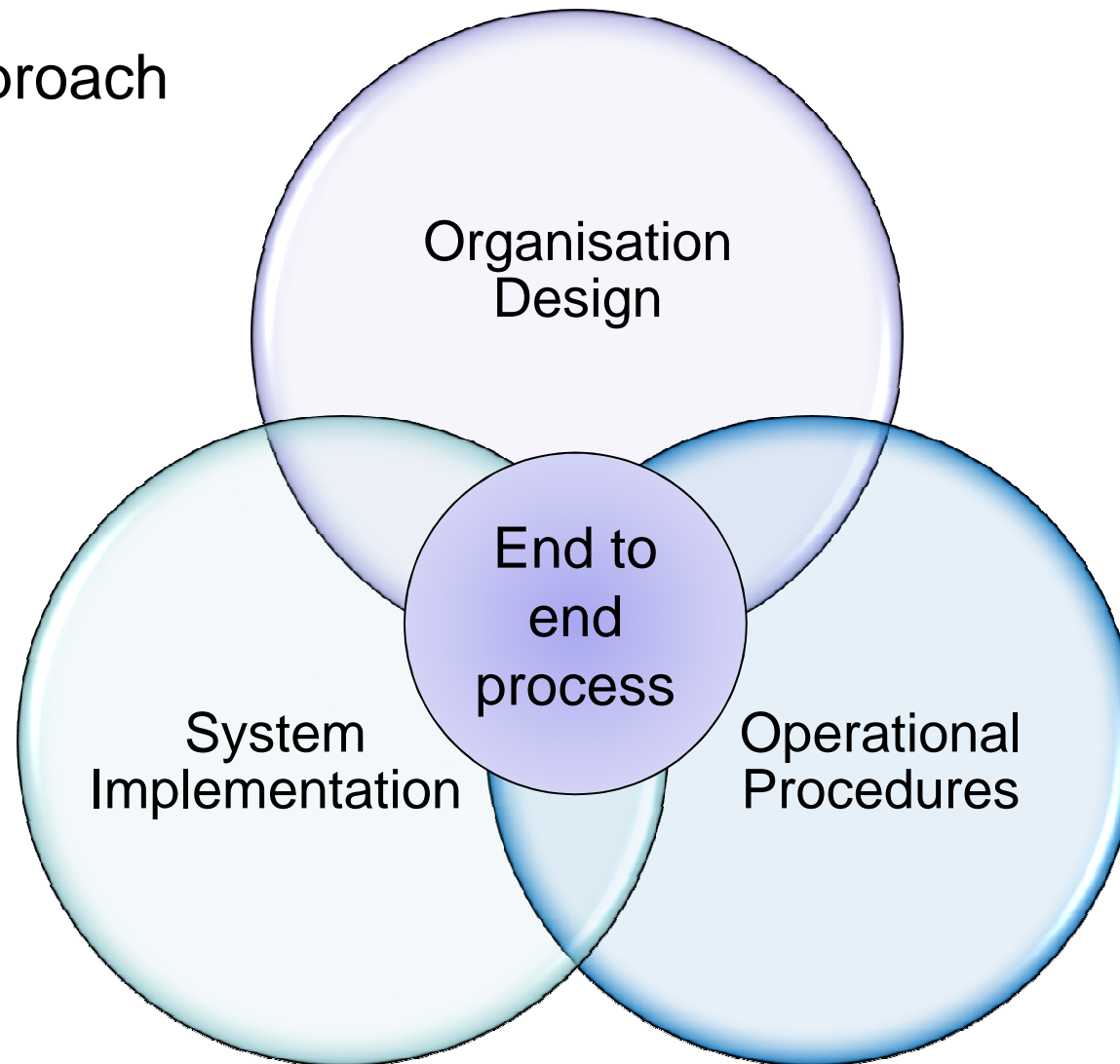


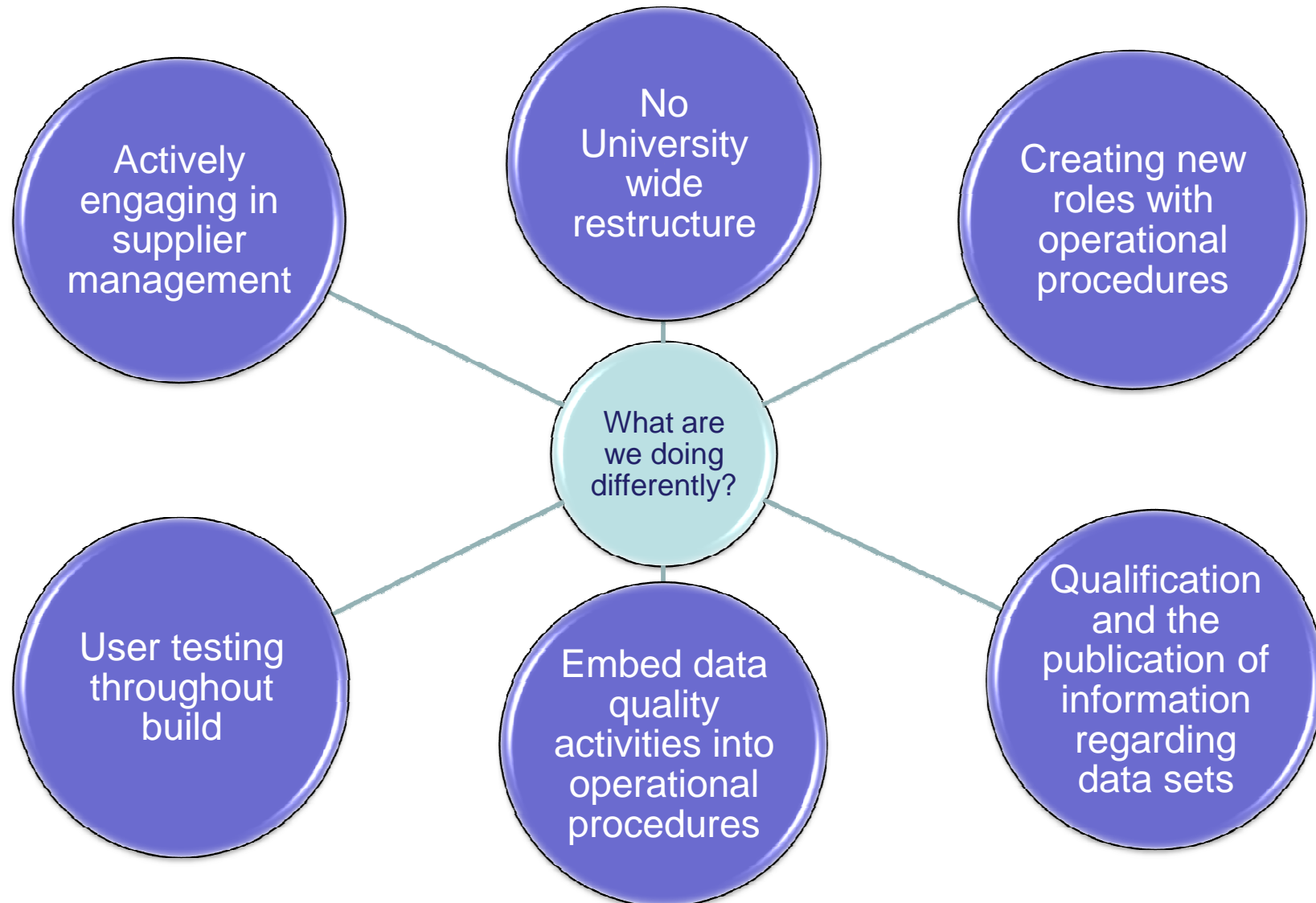
## Agenda

- Introductions
- Project Update
  - Organisation design
  - System Implementation
- Project plan and timescales
- Usergroup:
  - role of during next phase of project
  - members
  - availability
  - Format
- Update on previous actions
- Questions



## Project Approach







## Transforming Research Management Project Objectives

- Improved process visibility and clarity over roles, responsibilities and accountabilities for the end to end process
- An organisational structure with the appropriate skills and knowledge to support the end to end process
- Operational processes which are simple, transparent and visible
- Accessible technology to support and enable the processes
- Improved support for research management
- Reduced time to process research applications
- Streamlined approvals
- Reduced administrative burden on academic staff undertaking research management activities with improved support for award management
- Capture and systemise the knowledge of funding opportunities
- Improved ability to compete and pursue research opportunities in line with research /institutional priorities
- Accurate and transparent full economic cost of research projects



## Project Objectives versus KPI's

- Objectives - desired results
- Key Performance Indicators - evaluate the success of a particular activity



## Organisation Design - High level design principles

- Support PI's and free them from administrative tasks
- Provision of cradle to grave support
- Provide a single point of contact for PI's through a project coordinator role.
- Ensure clear roles, responsibilities and accountabilities.
- Right first time (avoiding duplication, checking & rework).
- Job roles aligned with the new processes.
- Promote collaboration and cross college working.
- Balance minimising hand offs with the breadth of roles.
- Ensure a coordinated approach to funder management.
- Promote career development and succession planning.



## Organisation Design - Approach

- Use of design principles to inform design.
- Organisation design informed by the business process and system requirements.
- Bottom up approach based on the outputs of the business process workshops and stakeholder engagement.
- Core roles are dedicated to research management.
- Analysis of current research management support activities
- Analysis of research management volumetrics





## Recent Discussion with PI's

- Automated approval workflow from a PI's perspective – benefits and challenges
- PI appetite for a costing sandpit
- Fixing what single problem would deliver the greatest benefit from a PI's perspective?



## Future engagement?

- Format
- Role of during next phase of project
- Members
- Availability
- System Demo/Testing
- Validate proposed organisation design



University  
of Glasgow

# Questions